**CHANDRA MOHAN MEDISHETTY**

Mobile: +91-9000521747  
Email: mcmohan17@gmail.com

**Executive Summary**

* Overall 14+ years of experience in IT.
* 2+ years’ Splunk experience as developer in deploying, configuring, and administering large scale cluster environment.
* 2 years of experience in AWS / GCP / Azure / IBM cloud migration project.
* Very good exposure in analyzing application logs for daily log volume, patterns; identify problems/gaps in current log files and verify log readiness for Splunk.
* Vast experience in Application and Infrastructure related Infrastructure Engineering core projects for multinational companies.
* 10+ years in Infrastructure Engineering projects with variety of projects and lead as Infrastructure Lead for many projects.
* Good experience in Infrastructure related automations using Shell Scripting, Python, Perl.
* Experience in automation using Ansible, Puppet Tools.
* Designing, deployment Oracle Enterprise Manager Ops Center to automate the Solaris 11/10 builds and to manage the whole Oracle Solaris Infrastructure.
* Designing, deployment Redhat Satellite with Proxies to manage Redhat Linux Infrastructure.
* Design, Deployment of Puppet Environment to manage the Linux servers.
* Good experience in Design, Develop, Deployment of variety of projects, PoC projects and making design documents like DDD, HLD, LLD, SOP documents part of the projects.

**Professional Experience**

* Tata Consultancy Services limited (TCS) **:** 4-Jul-2012 **to** till date
* Magna InfoTech Pvt. Ltd. [Now, Quess Corp Limited] **:** 17-Aug-2011 **to** 27-Mar-2012
* Origin to Future Consultancy Services Pvt. Ltd. **:** 2-Jun-2008 **to** 14-Aug-2011
* Aster Teleservices Pvt. Ltd. [Non-IT] **as** RF Engineer **:** 17-Sep-2007 **to** 1-May-2008

**Education**

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| --- | --- | --- |
| **Qualification** | **Subject** | **Percentage/Grade** |
| BACHELOR OF TECHNOLOGY | Electrical & Electronics Engineering | 62.6 |
| STANDARD XII / H.S.C. | XII Std. | 81.7 |
| SSC | Others | 70 |

**Certification**

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| **Certification Name** |
| ITIL 2011 Foundation Certificate in IT Service Management Certification |
| Red Hat® Certified System Administrator (RHCSA) |
| Oracle Certified Professional, Oracle Solaris 10 System Administrator Certification |
| Oracle Solaris 11 Installation and Configuration Certified Implementation Specialist Certification |

**Current Roles & Responsibilities**

**Project:** Telecom Client, Business Monitoring and Analytics (Splunk)

**Role:** Splunk Engineer (Team Lead)

**Team Size:** 10

Project Summary:

* I am currently working as Splunk Engineer in the Business monitoring and Analytics project for telecom giant at Sweden.
* Client has selected Splunk as primary tool for Application performance, Business process and KPI monitoring.
* A team of 7 associates at Noida & Hyderabad is responsible to Analyze Service requests and Develop Splunk dashboards in Agile Sprint based culture.
* A team of 3 associates at Noida & Hyderabad was responsible to support and maintain Splunk infrastructure 12x5.
* The team has Splunk developers, Admin and Architects from different countries across the world.

Roles and Responsibilities (Technical):

* As team lead, I am primary contact person to interact and support client (Splunk platform owner) for all activities.
* Creation of Splunk Dashboards and Reports, Splunk correlation search as per the business demands.
* Setting Splunk Alerts/Reports/Notifications.
* Creation of recommendation document based on the trends/hot spots identified.
* On boarding data from new sources on to the Splunk.
* Successfully completed Splunk upgradation activities with minimum downtime and zero application issues.
* Install & configure Splunk forwarder agents to collect the data from multiple sources.
* Playing strategic role of Event Management, responsible for managing all the event logs generated from multiple Applications/Infra Servers.
* Knowledge Management, SOP maintenance, identifying new automation ideas and implementing the same.
* Proactively predict events to reducing incidents and to create better customer experience.

Roles and Responsibilities (Project Management):

* I was responsible to create and present weekly status report in meetings with Client Group Leads.
* I was also responsible to manage Splunk team timesheets, resource planning, revenue calculation and forecasting.
* Closely work with associates to manage leaves, learnings, and certifications.
* Tracking of different SLAs and ensuring all critical SLAs are met.

**Achievements & Awards**

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| **Award Name** | **Award Date** | **Award Category** | **Award Subcategory** |
| Service & Commitment Award | 04-Jul-2017 | Service Awards | Service Award |
| On The Spot Award | 15-Jun-2017 | Awards for Excellence | On The Spot Awards |
| Star Team | 28-Dec-2016 | Awards for Excellence | Star Awards |
| (S)miles | 09-May-2016 | Beyond Performance Awards | Beyond Performance |
| (S)miles | 20-Apr-2016 | Beyond Performance Awards | Beyond Performance |
| On The Spot Award | 26-Jan-2016 | Awards for Excellence | On The Spot Awards |
| (S)miles | 10-Nov-2015 | Beyond Performance Awards | Beyond Performance |
| On The Spot Award | 27-Jul-2015 | Awards for Excellence | On The Spot Awards |
| Service & Commitment Award | 04-Jul-2015 | Service Awards | Service Award |
| On The Spot Award | 10-Nov-2013 | Awards for Excellence | On The Spot Awards |

**Other Roles & Experience @ TCS**

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| **Project Name / Client** | PwC |
| **Duration** | ~7+ Years |
| **Period** | 4-Sep-2012 to 20-Feb-2020 |
| **Roles** | Technical Lead. IT IS (Infrastructure Engineering) |
| **Responsibility** | * Automated the repeatable tasks using Shell/Perl/Python scripts. * Deployment of Redhat Satellite & Proxy servers to manage Redhat Linux Infrastructure for patching and compliance management. * Deployment of Puppet Infrastructure to manage the Linux servers. * Designing, deploying, and maintaining of Linux/Solaris infrastructure builds & configurations being part of Infrastructure Engineering (for Redhat, Centos, Solaris 11, and Solaris 10) to minimize the human interaction and to maximize the automation which will be more efficient (in saving cost & time, maximizing the Performance) and less prone to human errors. * Linux/Solaris servers hardening and provisioning. * Automated the installation, configuration and deployment of Splunk Universal Forwarders & Splunk Heavy Forwarders also worked on setting up/designing Splunk Infrastructure. * Automated the deployment & configuration of Qualys Cloud Agent across the on-premises datacenters & onto cloud servers. * System Hardening as per CIS Benchmarks * Design & deployment of Centralized local repo servers for Redhat, Centos & Ubuntu. * Design, development, and deployment of Oracle Enterprise Manager Ops Center to automate the Solaris 11/10 builds and to manage the whole Oracle Solaris Infrastructure. * Completed many IE projects successfully and handed over it to operations. |
| **Technical Skills** | Linux Administration, Solaris Administration, Ansible, Python, Puppet, Chef, Infrastructure Automation, Shell Scripting |
| **Tools Used** | Virtualization: VMware vSphere, vCenter, Solaris Logical Domains  Infra Management Tools: Oracle Enterprise Ops Centre (Solaris), Redhat Satellite (Linux)  DevOps Tools: Puppet, Chef, Ansible.  Service Manager: Service Now, HPSM, Remedy, and Peregrine.  Backup: Symantec Net Backup.  Monitoring & Reporting: Splunk, BMC Patrol, IBM Net cool, Nagios, HPSC, HP BSM, HP Site scope.  Cloud: AWS, Azure, GCP  Vulnerability Management & Audit: Qualys |
| **Achievements** | To leverage the Unix/Linux infrastructure builds (Redhat / Centos and Ubuntu, Solaris 10, Solaris 11) with minimum interaction and with maximum automation which will be more efficient (in Performance, Time and Cost) and less prone to errors.  Completed so many projects successfully and handed over it to operations & PwC. |

**Experience @ Magna InfoTech**

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| **Organization Name** | Magna InfoTech Pvt. Ltd. |
| **Customer Name** | JP Morgan Chase |
| **Duration** | ~7.5 Months |
| **Period** | 17-Aug-2011 to 27-Mar-2012 |
| **Role Name** | System Administrator (Linux & Solaris Administration) |
| **Role Description** | - Linux & Solaris L2 Administration Activities  - Linux & Solaris Servers Patching  - Veritas Cluster troubleshooting |
| **Technical Skills** | - Solaris, Linux Administration  - VERITAS Volume Manager and Cluster Administration |

**Experience @ Origin to Future Consultancy Services Pvt. Ltd.**

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| **Organization Name** | Origin to Future Consultancy Services Pvt. Ltd. |
| **Customer Name** | Ericsson |
| **Duration** | ~3.2 Months |
| **Period** | 2-Jun-2008 to 14-Aug-2011 |
| **Role Name** | System Administrator |
| **Role Description** | Linux & Solaris servers monitoring, basic troubleshooting. |
| **Technical Skills** | - Solaris, Linux Administration |

**Experience @ Aster Teleservices Pvt. Ltd. [Non IT - Experience]**

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| --- | --- |
| **Organization Name** | Aster Teleservices Pvt. Ltd. |
| **Customer Name** | Reliance, BSNL, Ericsson |
| **Duration** | ~3.2 Months |
| **Period** | 17-Sep-2007 to 1-May-2008 |
| **Role Name** | RF Engineer |
| **Role Description** | RF Planning, Microwave Planning, Cell Planning & 2G Network Optimization. |
| **Technical Skills** | RF Engineering Services, Cell Planning |